



Rebate Process Guide for Dealers

STEP 1: VERIFY EQUIPMENT ELIGIBILITY

The CA and NV Southwest Gas Instant Rebates programs offer rebates for qualifying high-efficiency foodservice equipment models listed on either:

- The California Foodservice Instant Rebates Qualifying Products List: fs.californiainstantrebates.com/gpl
- ENERGY STAR® Qualifying Foodservice Product Lists: energystar.gov/productfinder

Look up the equipment model you are selling to confirm it appears on one of the qualifying product lists before offering an instant rebate.

Equipment must be listed on a qualifying product list at the time of sale to be eligible.

STEP 2: VERIFY CUSTOMER ELIGIBILITY

Verbally confirm that the business where the equipment will be installed receives non-residential, non-transport natural gas service from Southwest Gas before offering an instant rebate.

Confirm customer eligibility by completing one of the following:

- **California customers – ZIP Code based eligibility**
 - a. Ask the customer for the ZIP Code where the equipment will be installed.
 - b. Navigate to one of the following ZIP Code lookup tools to verify eligibility:
 - c. Enter the installation ZIP Code and click “Search.”
 - d. The ZIP Code lookup tool will return one of the following eligibility responses:
 - **Eligible:** Customer is eligible for a Southwest Gas rebate. Proceed to Step 3.
 - **Eligible – Utility confirmation required:** Customer is eligible for a rebate from either Southwest Gas or another Instant Rebates program (e.g., California Foodservice). Call Energy Solutions at (714) 787-1098 or email InstantRebates@energy-solution.com to confirm the customer’s natural gas provider.
 - **Not eligible for Southwest Gas:** Customer is not eligible for a Southwest Gas rebate. Follow the process for California Foodservice or another eligible Instant Rebates program instead.
 - **Not eligible:** Customer is not eligible for a rebate from Southwest Gas or any other Instant Rebates program. Do not offer a rebate.
 - e. If the customer is a casino or other large facility, confirm eligibility with your Account Manager or contact InstantRebates@energy-solution.com or call (714) 787-1098.
 - California customers may also determine eligibility through the ZIP Code AND customer address verification steps shown below.
- **Nevada customers – ZIP Code AND customer-address based eligibility**
 - a. To initially determine if *any customers in a ZIP Code may be* eligible for Southwest Gas incentives, complete the ZIP Code verification step above.
 - If the ZIP Code lookup tool returns “May be eligible – further details required to confirm eligibility,” continue.
 - Contact InstantRebates@energy-solution.com or call (714) 787-1098 to verify customer is eligible, or
 - Log in to SWGasInstantRebates.com using your username and password, create a new claim, enter customer address, and select “Click to search for verified locations” to determine if the address is a known Southwest Gas commercial customer. If customer address displays, it is eligible for Southwest Gas rebate.

STEP 3: COMPLETE THE SALE

Apply sales tax to the pre-rebated cost of the equipment.

Ensure the invoice includes a line-item specifying “Southwest Gas Instant Rebate,” and confirm the rebate amount is correct using the applicable rebate tables.

Collect the equipment installation address from the customer and clearly note it on the invoice.

If the equipment is being sold to a general contractor (GC)/reseller who will sell to the end user, you as the dealer must meet these requirements:

- Both the GC/reseller and end user/installation site information must be listed on the invoice, such as the contractor in the “Bill to” section, and the end user/installation information in the “Ship to” section. See the attached invoice for an example.
- Confirm that the contact names, phone numbers, and addresses for the GC/reseller and end user are accurate. Ensure that your customer understands and conveys to the end user that all rebated purchases are subject to onsite inspection and claim verification, and that they must pass on the full value of the instant rebate to the end user.
- Dealers may be held liable if GCs/resellers do not comply with these requirements

STEP 4: SUBMIT CLAIM FOR REBATE REIMBURSEMENT

Log in to www.SWGasInstantRebates.com using your username and password. If you do not have login credentials or need to reset your password, contact InstantRebates@energy-solution.com or call (714) 787-1098.

- Click “Submit New Claim.”
- Select Southwest Gas Instant Rebates! Foodservice Program from the program dropdown.
- Enter the customer installation address, city, state, and ZIP code, and search for qualified locations.
- If a qualified address does not appear, confirm the address was entered correctly or call (714) 787-1098 for assistance.

Provide the following information in the claim:

- Customer business name and contact information
- Invoice number, sales date, store or branch
- Upload a copy of the sales invoice

Add equipment by clicking “Add Equipment” in the Materials section.

- Enter the quantity sold
- Select the appropriate make and model
- Provide required configuration details (e.g., vats, cavities, stack type)

Review the claim and click “Submit.”

- Claims must be submitted within the calendar year and are typically reviewed and approved within a few business days. Reimbursement checks are generally issued within two weeks of claim approval.

Submitting Additional Claims for the Same Project

- Each claim is limited to an individual equipment model. To submit additional equipment models sold to the same customer or address, navigate to Claims → List, select the previously submitted claim, and click “Copy Claim.”
- Update the equipment details as needed, add optional claim notes, and submit.

Failure to follow all the requirements above can result in rejected claims

All rebated purchases are subject to on-site inspections and verifications. Please make sure to inform all end users that by accepting rebates they are indicating they are willing to be contacted and visited by program representatives to verify equipment receipt and installation. If we are unable to verify the equipment sale with the contact information provided, we will reach out to you for assistance



California

Equipment Type	Customer Rebate	Dealer Sales Incentive
Gas Combination Oven, <15 pans	\$700 per cavity	\$100
Gas Combination Oven, 15-28 pans	\$1,000 per cavity	\$100
Gas Combination Oven, >28 pans	\$1,200 per cavity	\$100
Gas Convection Oven, Tier 1	\$600 per cavity	\$25
Gas Convection Oven, Tier 2	\$750 per cavity	\$25
Gas Conveyor Broiler, all sizes	\$1,500 per unit	\$50
Gas Conveyor Oven	\$1,200 per cavity	\$50
Gas Cooktop	\$100 per burner	\$50
Gas Fryer, Tier 1	\$750 per vat	\$50
Gas Fryer, Tier 2	\$1,200 per vat	\$50
Gas Griddle	\$250 per foot	\$25
Gas Pressure Fryer	\$500 per unit	\$50
Gas Rack Oven, Single or Double	\$2,000 per unit	\$100
Gas Rotisserie, Small	\$1,500 per cavity	\$100
Gas Rotisserie, Medium	\$2,000 per cavity	\$100
Gas Rotisserie, Large	\$3,000 per cavity	\$100
Gas Steamer	\$2,000 per cavity	\$50
Gas Underfired Broiler	\$600 per foot	\$25



Nevada

Equipment Type	Customer Rebate	Dealer Sales Incentive
Gas Combination Oven, <15 pans	\$700 per cavity	\$50
Gas Combination Oven, 15-28 pans	\$1,000 per cavity	\$50
Gas Combination Oven, >28 pans	\$1,200 per cavity	\$50
Gas Convection Oven, Tier 1	\$600 per cavity	\$25
Gas Convection Oven, Tier 2	\$750 per cavity	\$25
Gas Conveyor Broiler, all sizes	\$1,500 per unit	\$50
Gas Conveyor Oven	\$1,200 per cavity	\$50
Gas Cooktop	\$100 per burner	\$50
Gas Fryer, Tier 1	\$750 per vat	\$50
Gas Griddle	\$250 per foot	\$25
Gas Rotisserie, Small	\$1,500 per cavity	\$100
Gas Rotisserie, Medium	\$2,000 per cavity	\$100
Gas Rotisserie, Large	\$3,000 per cavity	\$100
Gas Steamer	\$2,000 per cavity	\$50
Gas Underfired Broiler	\$600 per foot	\$25



For assistance with eligibility, claim submission, or rebate verification, contact the Instant Rebates Team: email InstantRebates@energy-solution.com or call (714) 787-1098.

Energy Solutions is the Southwest Gas® authorized contractor responsible for administering this program through 12/31/2026.

