



Rebate Process Guide for Dealers

STEP 1 Verify Equipment Eligibility

- The CA and NV Southwest Gas Instant Rebates programs offer rebates for high efficiency equipment models listed on either the **California Foodservice Instant Rebates Qualifying Products List** (caenergywise.com/instant-rebates), **ENERGY STAR®'s Qualifying Product Lists** (energystar.gov/productfinder), or the **California Energy Commission (CEC) Appliance Database** (cacertappliances.energy.ca.gov) for PRSVs only.
- Look up the equipment model you are selling to ensure it is on one of the qualified product lists before offering the rebate.

Lists are updated at a minimum of once a month to reflect the addition/removal of qualifying equipment. Please be sure to check and confirm you are providing the correct Southwest Gas rebate amounts (see Step 3).

STEP 2 Verify Customer Eligibility

- Verbally confirm that the business where equipment will be installed receives (non-residential and non-transport) service from Southwest Gas before offering an Instant Rebate.
- Ask the customer for the zip code where the equipment will be installed.
- Navigate to one of the two zip code lookup tools to verify customer eligibility:
 - a) energy-solution.com/fs-programs-all
 - b) caenergywise.com/instant-rebates/#customer-eligibility

If navigating to energy-solution.com/fs-programs-all, enter the customer installation zip code and click “Search.” You will see one of four results:

1)

Yes, the customer is eligible through Southwest Gas Instant Rebates! Point-of-Sale Foodservice Rebate Program
Click on the program title below for more information.

Customer is eligible for Southwest Gas rebate.
Proceed to Step 3.

2)

Yes, the customer is eligible through Southwest Gas Instant Rebates! Point-of-Sale Foodservice Rebate Program
California Foodservice Instant Rebates Program
OR
California Foodservice Instant Rebates Program
Click on the program title below for more information.

Customer is eligible for a rebate from Southwest Gas or California Foodservice.* **Call Energy Solutions at (714) 787-1098 to confirm customer natural gas provider.**

*California Foodservice is an example of one Instant Rebates program that has overlapping zip codes with the Southwest Gas program. Follow the same instructions if a zip code is eligible for a different Instant Rebates program.

3)

90802	Search
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Yes, the customer is eligible through
**California Foodservice Instant Rebates
 Program**

Click on the program title below for more
 information.

Customer is NOT eligible for a rebate from Southwest
 Gas. Please follow process for California Foodservice
 or other eligible Instant Rebates program instead.

Call Energy Solutions at (714) 787-1098 to enroll in
 other eligible Instant Rebate Programs if you are not
 already enrolled.

4)

82801	Search
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Sorry, the customer is not eligible for any
 Instant Rebates! program.

Customer is NOT eligible for a rebate from Southwest
 Gas or other Instant Rebates program. Do not offer
 customer a rebate.

If navigating to caenergywise.com/instant-rebates/#customer-eligibility, enter the customer installation zip code and click "Search." You will see one of four results:

1)

Results for 92333

Natural Gas Equipment

Eligible ✓

Yes, customer is eligible to receive an
 Instant Rebate on Natural Gas equipment
 through the Southwest Gas Instant
 Rebates Program.

Please verify that the rebate amount being
 offered matches the Southwest Gas Instant
 Rebates Program.

Customer is eligible for Southwest Gas rebate.
Proceed to Step 3.

2)

Results for 92345

Natural Gas Equipment

More Information Needed ⚠

Customer is eligible to receive an Instant
 Rebate on Natural Gas equipment from
 either California Foodservice Instant
 Rebates or Southwest Gas Instant
 Rebates.

Please call Energy Solutions at (714) 787-
 1098 to confirm natural gas provider.

Customer is eligible for a rebate from
 Southwest Gas or California Foodservice.* **Call
 Energy Solutions at (714) 787-1098 to confirm
 customer's natural gas provider.**

*California Foodservice is an example of one Instant
 Rebates program that has overlapping zip codes with the
 Southwest Gas program. Follow the same instructions if a
 zip code is eligible for a different Instant Rebates program.

3)

Results for 90020

Natural Gas Equipment

Eligible ✓

Yes, customer is eligible to receive an
 Instant Rebate on Natural Gas
 equipment.

Customer is NOT eligible for a rebate from
 Southwest Gas. Please follow process for
 California Foodservice or other eligible
 Instant Rebates program instead.

Call Energy Solutions at (714) 787-1098
 to enroll in other eligible Instant Rebate
 Programs if you are not already enrolled.

4)

Results for 91111

Natural Gas Equipment

Ineligible ✗

No, customer is not eligible to receive an
 Instant Rebate on Natural Gas
 equipment.

Customer is NOT eligible for a rebate from
 Southwest Gas or other Instant Rebates
 program. Do not offer customer a rebate.

If your customer is a casino or large business, please confirm eligibility with your Account Manager.

STEP 3 Complete the Sale

- Apply sales tax to the pre-rebated cost of the equipment.
- Ensure invoice includes a line item specifying “Southwest Gas Instant Rebate” and that the rebate amount is correct by referring to the tables below.
- Collect installation address from customer and note address legibly on invoice.

California Rebate Amounts	
Equipment	Instant Rebate
Conveyor Broiler	\$1,500 per unit*
Combination Oven	\$1,500 - \$3,000 per cavity*
Convection Oven	\$600 per cavity
Conveyor Oven	\$1,200 per cavity
Tier 1 Fryer	\$900 per vat
Tier 2 Fryer	\$900 per vat
Griddle	\$150 per foot
Rack Oven	\$1,000 per unit
Steamer	\$2,000 per cavity
Underfired Broiler	\$600 per foot

Nevada Rebate Amounts	
Equipment	Instant Rebate
Fryer	\$750 per vat
Convection Oven	\$500 per cavity
Conveyor Oven	\$750 per unit
Combination Oven	\$1,000 per oven
Pre-Rinse Spray Valve	\$30 per unit

*Rebate amount varies based on equipment size or efficiency

STEP 4 Submit Application for Rebate Reimbursement

- Navigate to www.SWGasInstantRebates.com and log in with your username and password.
If you do not have a username or need to reset your password, contact InstantRebates@energy-solution.com or 714-787-1098.
- If needed, watch our 9-minute tutorial video on the claim submittal process: **How To: Submit Rebate Reimbursement Claims for SoCalGas, Southwest Gas, and LADWP:** youtu.be/SK3ezcKXJuQ.
- Once logged in, select **Submit New Claim**.
- Select the **Southwest Gas Instant Rebates! Foodservice Program** in the “**Select Program**” dropdown. Enter the customer installation address, city, state, and zip code, and search for qualified locations.

Location Search Results							
We found the following authorized locations based on the address data entered. Max 25 results shown; add search details for more results. Please select one.							
	Name	Address	City	State	Zip	Type	Sector
<input type="button" value="Select"/>	PIZZA KING	111 MAIN STREET	TRUCKEE	CA	96160	gas	commercial

Select the appropriate customer address and click “**Continue**”.

If a qualified address does not match, confirm the customer address was input correctly or call (714) 787-1098 for assistance.

Location Search Results
Sorry, we couldn't find authorized locations for the search criteria entered. Locations are also matched for service and sector type, based on program selected. Please try variants of street names (e.g. "St" instead of "Street")

- Provide the business name and customer information under “Customer Information”.
- Provide the invoice number, sales date, store or branch, and upload sales invoice as an attachment under “Sale Information”.
- Provide the equipment information by clicking “Add Equipment” in the “Materials” section.

Materials

ID	Mfgr	Model	Quantity	Serial
<div style="background-color: #4CAF50; color: white; padding: 5px 10px; display: inline-block; margin-bottom: 10px;">Add Equipment</div>				
This program supports a maximum of 1 material row per claim (unlimited quantity).				

In the pop-up, enter the number of units sold under “Quantity” and select the make & model from the Product Type dropdowns.

If selecting a **Fryer**, enter the number of fryers sold in the quantity section and select the number of vats the fryer has in the dropdown selection

If selecting a **Convection Oven**, enter the number of double or single stack convection ovens sold in the quantity section and choose “Single Stack” or “Double Stack” in the dropdown selection

- Select “Add This Equipment to Claim” to complete.

Add This Equipment to Claim

Cancel

- Provide the Project Type and Estimated Install Date under “Project Information”.
- Add optional claim notes and click “Submit”.
- If you’re unable to click submit, double-check to ensure all the required fields are properly completed.

Add Note

Save to Draft

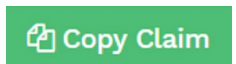
Submit

Delete

Claims must be submitted within 90 days and are usually reviewed and approved within a few days.

How to submit another claim for the same project/address:

- If you would like to submit multiple unit type claims sold to the same customer, go to Claims → List → click on the claim that was just submitted.
- In the top right-hand corner, click the Copy Claim button. This button will autofill the claim with the customer contact information.
- Complete the rest of the claim by filling out the equipment details.
- Add optional claim notes and click “Submit”.
- If you’re unable to click submit, double-check to ensure all of the required fields are properly completed.



Reimbursement checks are generally issued within two weeks of application approval.