# Pacific Northwest Ultra-Low Temperature Freezer Process Guide

## Step 1: Verify Equipment Eligibility

- Confirm that the unit being sold qualifies for a rebate by checking the ENERGY STAR® product finder: <a href="https://www.energystar.gov/productfinder">www.energystar.gov/productfinder</a>
  - o We can help you compile a list of your qualifying products. Please reach out to us if you or your distributors would like additional support in identifying which of your products qualify.

#### **Step 2: Verify Customer Eligibility**

- Before offering a rebate, verbally confirm with the customer that the business where equipment will be installed receives non-residential electric service from Puget Sound Energy (PSE) or Seattle City Light (SCL).
- If you are unsure if the customer qualifies for an incentive, please email <u>instantrebates-pnw@energy-solution.com</u> or call (503) 914-0005 with the address in question to confirm eligibility.

#### **Step 3: Complete the Sale**

- Ensure that the invoice or SPQ includes a line item specifying "PNW Instant Rebate" and that the rebate amount is \$1,200.
- Collect installation address from customer and note address legibly on invoice.

### Step 4: Submit Claim for Rebate Reimbursement

- After invoicing, log-in to www.pnwutilityrebates.com and click the "Submit New Claim" button.
- Complete claim form with the following information and upload a copy of the invoice or SPQ:
  - o Installation site information: address, city, state, and zip code
  - o Customer information: business name and type, customer contact information
  - o Sale information: salesperson, invoice number, invoice date, and copy of invoice or SPQ
  - o Equipment information: manufacturer, model number, and quantity
  - o Project information: project type and estimated install date

Applications are usually reviewed and approved within a few days. Reimbursement checks are generally issued within two weeks of application approval.

Provided by





# **Questions?**

Contact 503-914-0005 or instantrebates-pnw@energy-solution.com.

Energy Solutions is the authorized contractor responsible for administering this program through 3/31/2023.